

ADDITIONAL RULES FOR CUSTOMERS ON HIGH PRESSURE MAIN OR FIELD LINES

1. The place of delivery of the gas is at the outlet of the customer's tap valve installed by the Company on its pipeline. The customer will furnish and install the necessary service line to transport the gas from the Company's main to the point of consumption, and will furnish and maintain in good working order the necessary regulators and safety appliances (including dryer when required by the Company), with the exception of the service regulator which shall be furnished and maintained by the Company.

The gas pressure in the Company's pipeline varies from time to time, even to the extent of the sudden and entire failure of gas and the subsequent return of the supply at uncertain hours of the day and night. Therefore, in the regular operation of its lines for the delivery of gas to cities and towns where low pressure systems are maintained, the Company cannot give notice to scattered customers in the rural districts of these changes in the supply and pressure. The customer assumes responsibility to shut off all gas fires when there is no one at the residence to look after them and assumes the responsibility of attending to gas-burning appliances at all times and under all conditions; the customer also assumes all risks from variations in pressure caused by the use and operation of Company compressors; from defects in pipe connections and appliances; from the escape and leakage of gas; from the sticking of valves and regulators and from any and all causes incident to the handling and burning of gas on said premises not due to negligence on the part of the Company.

The meter furnished by the Company will be attached to the customer's service line at the outlet of the regulator or regulators. In the case of rural meter installations, when the distance between the Company's main and nearest point of consumption is more than 150 feet, the meter shall be located as near the Company's main as may be practical. This shall apply whether or not all or part of the service line shall have been constructed by either the customer or the Company.

The Company by its proper representative shall have access to the meter and regulator or regulators and appliances at all times for the purpose of reading the meter and making such inspections as it reasonably can, to ascertain if the meter, regulators and appliances are in proper working condition. Failure to provide such access shall be grounds for termination of service.

The customer shall not interfere with or attempt to adjust in any manner, said regulators or meters. If for any reason additional pressure is necessary, arrangements for the same may be made with the Company.

2. The lines from which gas is supplied in rural districts by the Company are not intended and cannot be maintained solely for service to scattered customers in rural districts and the Company may, when authorized by the Commission, cease to furnish gas to such customers. The Company shall not be liable for any deficiency in the supply caused by the use of compressor stations, breakage of lines, or other causes, or for any claim for damages arising from any activity under the provisions of this paragraph, not due to negligence on the part of the Company.

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Issued by Morgan O'Brien, President & CEO
Issued by Order of the Public Service Commission of West Virginia in
Case No.22-0294-G-PC dated August 19, 2022

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3. The Company may read the meter quarterly and require the customer to make sufficient deposit or give adequate guarantee as security as provided by the rules of the Public Service Commission. In such cases, bills are payable upon receipt. The provisions of the Company's Budget Payment Plan shall be applicable to such customers.
4. Meter service is based upon a meter gauge pressure not exceeding eight (8) ounces. If gas is supplied at a higher gauge pressure, the meter measurements will be corrected in accordance with the Company's standard gas measurement practice.

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