

CONSUMERS GAS UTILITY COMPANY

OF

HUNTINGTON, WEST VIRGINIA

RATES, RULES AND REGULATIONS FOR FURNISHING

GAS

in Cabell, Putnam, Ritchie, Roane, Jackson and Wayne Counties, West Virginia

Filed with THE PUBLIC SERVICE COMMISSION

of

WEST VIRGINIA

Issued October 30, 2006 Effective for all service rendered on and after December 28, 2006
or as otherwise provided herein

Issued by authority of an Order of the
Public Service Commission of West Virginia
in Case No. 06-0268-G-42T final
October 25, 2006 or as otherwise provided herein.

Issued by CONSUMERS GAS UTILITY COMPANY

By /s/ Thomas N. Hanna
Attorney

RULES AND REGULATIONS

- I. Rules and Regulations for the Government of Gas Utilities, adopted by the Public Service Commission of West Virginia, and now in effect, and all amendments thereto and modifications thereof hereafter made by said Commission.

Consumers Gas Utility Company
P.O. Box 7696
Huntington, WV 25778

30th Revised Sheet No. 2
Canceling 29th Revised Sheet No. 2
P.S.C. WV No. 42

RATES

APPLICABILITY

Applicable in entire service territory.

AVAILABILITY OF SERVICE

Available for general domestic, commercial and industrial service.

RATE - RESIDENTIAL

- | | |
|---|-------------------|
| (I) Customer Charge (No consumption included) | \$18.18 per month |
| (I) Consumption Charge: | |
| First 1,000 Mcf used per month | \$7.740 per Mcf |
| Over 1,000 Mcf used per month | \$5.740 per Mcf |

(I) The above customer charge includes \$9.90 in base rates and \$8.28 in pipeline fixed gas costs. The above consumption charge includes purchased gas cost of \$3.244 per Mcf.

RATE – NON-RESIDENTIAL

- | | |
|---|-----------------|
| Customer Charge (No consumption included) | \$9.90 |
| (I) Consumption Charge: | |
| First 1,000 Mcf used per month | \$9.103 per Mcf |
| Over 1,000 Mcf used per month | \$7.103 per Mcf |

(I) The above consumption charge includes purchased gas cost of \$4.607.

SERVICE CHARGE

Whenever the Company is requested to reconnect service, or initiate service in a new or different customer's name at an existing service location, and a premise visit is required, a charge of \$30.00 shall apply. This charge will show up on the customer's first monthly bill.

RECONNECTION CHARGE

Whenever the supply of gas is turned off for violation of rules or regulations, nonpayment of bill, or fraudulent use of gas, the utility will impose a charge of \$45.00 to reestablish service. If service is disconnected at the request of the customer, the utility may refuse service to such customer at the same premises within eight (8) months unless it shall first receive payment of \$45.00 reconnecting charge.

RETURNED CHECK CHARGE

A service charge equal to the amount charged by the utility's banking institution, not to exceed \$25.00, will be imposed upon any customer whose check for payment of charges is returned by said customer's bank due to insufficient funds.

SAFETY REQUIREMENTS CONCERNING CUSTOMER CONNECTIONS

The safety requirements and provisions governing the installation of customers' service lines or piping are contained in the following publication: Consumers Gas Utility Company- Operating, Inspection and Maintenance Plan.

(I) Indicates an increase in rates

Issued: October 31, 2025

Effective: November 1, 2025

Issued by Morgan O'Brien, President & CEO
Issued by Order of the Public Service Commission of West Virginia in
Case No. 25-0695-G-30C dated October 7, 2025

Consumers Gas Utility Company
P.O. Box 7696
Huntington, WV 25778

First Revised Sheet No. 2-A
Canceling Original Sheet No. 2-A
P.S.C. WV No. 42

(O)

(0) Indicates Omission

Issued: October 31, 2023

Effective: All bills rendered on and after
November 1, 2023

Issued by: /s/ David B. Hanna
David B. Hanna, Attorney
Consumers Gas Utility Company

Issued by authority of order of the WV PSC in Case No. 23-0659-G-30C, issued October 4, 2023, final on October 24, 2023.

Consumers Gas Utility Company
P.O. Box 7696
Huntington, WV 25778

30th Revised Sheet No. 3
Canceling 29th Revised Sheet No. 3
P.S.C. WV No. 42

**SPECIAL REDUCED RATE
RESIDENTIAL SERVICE RATE SCHEDULE**

APPLICABILITY

Applicable in entire territory served.

AVAILABILITY OF SERVICE

Available for residential customers who qualify for special reduced rates under the provisions of WV Code § 24-2A-1 during the billing months of December, January, February, March and April.

RATE

(I) Customer Charge (No consumption included):	\$14.54 per month
(I) Consumption Charge:	
First 1,000 Mcf used per month	\$6.192 per Mcf
Over 1,000 Mcf used per month	\$4.592 per Mcf

(I) The above customer charge includes \$7.92 in base rates and \$6.62 in pipeline fixed gas costs. The above consumption charge includes purchased gas cost of \$2.595 per Mcf.

SERVICE CHARGE

Whenever the Company is requested to reconnect service, or initiate service in a new or different customers name at an existing service location, and a premise visit is required, a charge of \$30.00 shall apply. This charge will show up on the customer's first monthly bill.

RECONNECTION CHARGE

Whenever the supply of gas is turned off for violation of rules or regulations, nonpayment of bill, or fraudulent use of gas, the utility will impose a charge of \$45.00 to reestablish service. If service is disconnected at the request of the customer, the utility may refuse service to such customer at the same premises within eight (8) months unless it shall first receive payment of \$45.00 reconnecting charge.

RETURNED CHECK CHARGE

A service charge equal to the amount charged by the utility's banking institution, not to exceed \$25.00, will be imposed upon any customer whose check for payment of charges is returned by said customer's bank due to insufficient funds.

SAFETY REQUIREMENTS CONCERNING CUSTOMER CONNECTIONS

The safety requirements and provisions governing the installation of customers' service lines or piping are contained in the following publication: Consumers Gas Utility Company - Operating, Inspection and Maintenance Plan.

(I) Indicates an increase in rates

Issued: October 31, 2025

Effective: November 1, 2025

Issued by Morgan O'Brien, President & CEO
Issued by Order of the Public Service Commission of West Virginia in
Case No. 25-0695-G-30C dated October 7, 2025

Consumers Gas Utility Company
P.O. Box 7696
Huntington, WV 25778

First Revised Sheet No. 3-A
Canceling Original Sheet No. 3-A
P.S.C. WV No. 42

(O)

(O) Indicates Omission

Issued: October 31, 2023

Effective: All bills rendered on and after
November 1, 2023

Issued by: /s/ David B. Hanna
David B. Hanna, Attorney
Consumers Gas Utility Company

Issued by authority of order of the WV PSC in Case No. 23-0659-G-30C, issued October 4, 2023, final on October 24, 2023.

WEATHER NORMALIZATION RATE**Applicability**

The Weather Normalization Rate will become effective on March 31, 2009, based on the actual weather experience from April 1, 2009, through March 31, 2010, and will be applicable for each twelve month period thereafter. The Weather Normalization Rate is applicable throughout the entire area served by the Company to customers who are served on the Rate Schedules applicable for residential service and commercial service (2,500 or less Mcf per year).

Calculation of Rate

The Weather Normalization Rate will be calculated for each customer class by the utility conducting a regression analysis of the period ending in March of each filing year. The form of the regression equation shall be as follows:

$$Y = m \cdot X + b, \text{ where}$$

Y = average monthly sales volumes per customer
X = Heating Degree Days ("HDD")
m = slope of regression line
b = y-axis intercept

For each month of the 12 month historical review period the utility will compare the actual HOD with the 30 year normal HOD published by NOAA if the current rates were established using weather normalized billing determinants. If the utility's current rates were not established using weather normalized billing determinants, the utility will compare the actual HOD with the monthly HOD from the test year in the utility's last rate case.

For each review period in which the actual HOD is below 95% of the normal HOD or above 105% of the normal HOD (or test year HOD) a weather-related adjustment to sales volumes shall be calculated. For review periods in which the actual HOD is between the 95% and 105% limits, no adjustment will be calculated. The utility will calculate sales volume for adjustment to each class using the calculated slope (m) of the regression equation times the difference between the actual HOD and 95% or 105% of normal HOD (or test year HOD), for review periods that are warmer than normal and colder than normal, respectively. For example, if the review period was 7% warmer than normal, the monthly sales volume adjustments will be calculated by comparing the actual HOD with 95% of normal HDD (or test year HOD).

The WNR adjustment to be included in the July bill for each class shall be the sum of the calculated sales volumes adjustments divided by the number of customers served in the rate class as of March 31 of the filing year. The WNR adjustment should be made one time each year and should be capped at \$10, either as a credit or a charge, for residential customers and \$ 40, either as a credit or a charge, for small commercial; customers.

Delayed Payment Charge

The Weather Normalization Rate will become a part of the rate paid under another rate schedule included in this tariff and will be subject to any and all delayed payment penalties applicable to that rate schedule.

Local Tax Surcharge

The Weather Normalization Rate will be subject to any local tax surcharges applied to the other rate schedules included in this tariff.

Issued : March 1, 2009
Issued By: Consumers Gas Utility Company
Effective: March 31, 2009

WEATHER NORMALIZATION RATE - Continued

(D) Rate:

Weather normalization rate based on the review period April 1, 2012 through March
31, 2013:

Residential	\$0.00
Commercial	\$0.00

The rate shall apply to all bills rendered in the month of July 2013.

(D) Indicates Decrease

Issued: July 16, 2013

Effective: July 2013 Billings

Issued By: /s/ Thomas N. Hanna
Thomas N. Hanna, Secretary
Consumers Gas Utility Company

LOCAL TAX SURCHARGE

When a municipal corporation or other political subdivision of the State of West Virginia imposes an excise tax, exaction or fee based upon a percentage of the revenues from gas sales by the Company within the territorial limits of the municipal corporation or other political subdivision, such taxes, exactions or fees shall be billed as a "surcharge" to the customers receiving service within said territorial limits. This "surcharge" shall be computed at the appropriate effective tax rate levied by the municipal corporation or other political subdivision, giving consideration to the additional state gross receipts tax resulting therefrom.

Any increase, decrease, elimination or creation of any such taxes, exactions or fees by any municipal corporation or other political subdivision, shall become effective after the Company has given thirty (30) days notice to the Public Service Commission of any change in said taxes, by filing a revision of the appropriate tariff sheet(s).

The monthly bills to such Customers referred to above, will include the Local Tax Surcharge.

Customers receiving service in the following municipalities or political subdivisions shall pay a surcharge based on the following effective surcharge rates:

<u>Municipality or Political Subdivision</u>	<u>Assessed Local B & O Tax%</u>	<u>Effective Surcharge %(1)</u>	<u>Assessed Local Excise Tax%</u>
Barboursville	2.00	2.134	2.00(2)
Pullman	2.00	2.134	
Spencer	3.00	3.236	2.00
Wayne	- (D)	(D)	2.00

(1) Computed as follows:
$$\frac{\text{Local Tax Rate}}{1 - \text{Local Tax Rate} + \text{State B \& O Tax Rate}}$$

(2) Exempt from Excise Tax: Purchases for resale; purchases by government agencies; purchases of tangible personal property; nonrecurring charges

(D) Indicates decrease.

(E) Exemptions: Purchases for resale; purchases by U.S., VW & political subdivisions thereof; purchases of tangible personal property; nonrecurring or one-time charges incidental to furnishing of public utility service.

Issued: May 17, 2018

Effective: May 27, 2018

Issued by: /s/ Thomas N. Hanna
Thomas N. Hanna, Secretary
Consumers Gas Utility Company

Issued by authority of order of VW PSC in Case No.18-0569-G-T on May 15, 2018.

RULES AND REGULATIONS FOR BUDGET PAYMENT PLAN

The following Budget Payment Plan shall be available to all residential customers who wish to apply for said Plan, subject to the rules and regulations set forth hereinafter.

The application period for the Budget Plan will cover the twelve-month period from August 1 through July 31 of the following year.

The monthly levelized payments, before adjustments, shall be based on an estimate of each customer's estimated twelve monthly bills over the next application period. The Company shall calculate the annual amount based on estimated usage on a monthly basis at the rates in effect at the beginning of the application period. The monthly levelized amount shall be equal to 1/12 of the annualized billing so calculated.

Any debit or credit balance resulting from the prior application of a levelized payment plan remaining in the account prior to the first billing each year under the levelized annual payment plan shall be reflected in the monthly payment required by adding or subtracting 1/12 of such balance to the estimated annualized amount calculated.

The Company will review the status of each levelized annual payment plan account and make appropriate adjustments to the monthly payment following any known changes in rates or unusual changes in usage.

PARTIAL APPLICATION PERIOD FOR LEVELIZED PAYMENT PLAN

Whenever any customer who would qualify for the levelized payment plan files a request, they shall be placed on a levelized payment schedule for the remainder of the current application period, using the remaining months until July 31 to calculate monthly budget payment. If upon requesting a levelized payment plan the customer has a debit balance which is not more than twenty (20) days past due, such debit balance may be included in the calculation of the levelized payment amount. Any debit balance which is more than twenty (20) days past due shall either be paid by the customer or subject to a separate agreement for payments pursuant to Commission's Rules and Regulations regarding unpaid past due accounts.

Any levelized payment plan may be canceled, at the option of the Company, and the total balance due or refundable under any of the following circumstances:

- (1) At the customer¹'s request to discontinue the levelized annual payment plan.
- (2) At the customer's request for discontinuance of service.
- (3) Failure to make timely budget payment.

RULES AND REGULATIONS FOR THE TRANSPORTATION OF NATURAL GASI. AVAILABILITY OF SERVICE

Transportation service shall be available to any qualified applicant upon submission of a properly completed application form, payment of all required fees, and execution of a written agreement between the customer (Buyer) and the Company (Transporter). All applications for transportation must be made on a copy of the form shown on Sheets 12-14, Copies of this form are available from the Company upon request.

II. TERMS AND CONDITIONS

- a. Transporter is not required to provide any requested transportation service for which Capacity is not available, or which would require the construction or acquisition of any new facilities unless Buyer shall first deposit with Transporter the estimated cost of such facilities and agree to pay any excess of actual cost over the estimate. Transporter shall refund to Buyer any excess of estimated cost over actual cost.
- b. The character of the transportation service rendered-that is, firm, interruptible, or some combination of the two-shall be the same as that which Buyer has contracted for in its transportation agreement with Transporter. All interruptible service is conditioned upon the availability of capacity sufficient to provide such service without detriment or disadvantage to Transporter's firm transportation and sales customers who are dependent upon Transporter's general system supply.
- c. Buyer and Transporter shall execute duplicate originals of a written agreement to cover transportation service. Items covered in the transportation agreement shall include, but not be limited to, transportation rate(s), the maximum daily transportation quantity, agreement term, renewal provisions (if any), effective date, balancing provisions, and addresses for notice purposes. Such agreement shall be deemed to include all other provisions of this tariff. Before transportation commences, all other required transportation agreements (such as those for interstate pipeline transportation) shall be executed with copies provided to Transporter.
- d. Transportation service shall begin on the first (1st) day of the month only.
- e. Any type of transportation service will require a minimum one (1) year contract.

RULES AND REGULATIONS FOR THE TRANSPORTATION OF NATURAL GAS
(Continued)

II. TERMS AND CONDITIONS (Continued)

- f. All necessary documents listed below must be fully executed and received in order to obtain transportation services.
 - 1. Transportation Request Form (Sheets 12-14)
 - 2. Gas Transportation Agreement
 - 3. An Agency Agreement in a form acceptable to Transporter, if a third party such as a marketing company is responsible for the purchasing, nominating, balancing, etc. for the Buyer
 - 4. Fuel Retention Option Form

III. RATES

Basic Charges/Fees:

- a. All quantities of gas will, generally, be transported at the "benchmark fully distributed cost based rate" as defined in the CGUC Rules Governing the Transportation of Natural Gas at Section 1.5 (a). Flexibility, at CGUC's discretion.
- b. Facility Charges applicable to appropriate tariff class.
- c. Surcharges and taxes applicable to appropriate tariff class

RULES AND REGULATIONS FOR THE TRANSPORTATION OF NATURAL GAS
(Continued)

IV. BALANCING

All transportation deliveries are subject to the provisions of the Gas Transportation Agreement. In addition, Transporter has no obligation on any day to deliver quantities of gas greater than receipts for Buyer's account, after adjustment for fuel, plus Buyer's Maximum Daily Volume (MDV), nor to accept gas for Buyer's account, after adjustment for fuel, greater than deliveries accepted by Buyer.

Buyer is responsible for making advance written (facsimile acceptable) nominations to Transporter for the quantity of gas to be received for Buyer's account each day. All such nominations must be submitted by the deadlines established by Transporter and the upstream pipelines and are subject to acceptance by both. Buyer shall endeavor to ensure that the monthly quantity of gas received by Transporter for Buyer's account, after adjustment for fuel, matches the quantity of gas accepted by Buyer at its facilities. All imbalances on upstream pipelines are Buyer's responsibility.

V. MONTHLY IMBALANCES

Imbalances between supplies received by Transporter for Buyer's account, after adjustment for fuel, and deliveries to Buyer shall be resolved by way of a cashout mechanism at the end of each month as follows:

- a. Cashout for underdeliveries. In any month where deliveries to Buyer are greater than receipts for Buyer's account, after adjustment for fuel, the Net Imbalance shall be resolved by Buyer purchasing gas from Transporter at Transporter's base rate, plus the highest price paid to any supplier on Transporter's system, excluding any demand charges, during the month of underdelivery.

RULES AND REGULATIONS FOR THE TRANSPORTATION OF NATURAL GAS
(Continued)V. MONTHLY IMBALANCES (Continued)

- b. Cashout for overdeliveries. In any month where deliveries to Buyer are less than receipts by Transporter for Buyer's account, after adjustment for fuel, the Net Imbalance shall be resolved by Transporter purchasing gas from Buyer at the standard calculation, being a percentage of Transporter¹ current purchased gas cost, as filed with the WVPSC:

Net imbalance Percentage	Percentage of Purchased Gas Cost
First 5%	90%
5% to 25%	60%
Over 25%	40%

Net imbalance percentage. The Net Imbalance Percentage shall be determined by dividing the total receipts for Shipper's account (x) less any fuel retention (y) less total deliveries to Shipper (z) by total receipts less fuel retention, expressed as follows:

$$\frac{x-y-z}{x-y}$$

The total cashout for each month's Net Imbalance Percentage will be calculated by pricing the imbalance within each block. For example, a Net Imbalance of Percentage of 28% would cashout the first 5% at the First 5%" price, plus 20% at the Greater than 5% up to and including 25%" price, plus 3% at the "Greater than 25%" price.

RULES AND REGULATIONS FOR THE TRANSPORTATION OF NATURAL GAS
(Continued)

VI. DAILY MEASUREMENT

CGUC, at its discretion, may require Buyer to have daily measurement equipment installed at Buyer's facilities. After execution of a Telemetering Agreement, CGUC will install, at Buyer's expense, a daily measurement device which will provide information concerning the pressure, temperature and amount of natural gas being delivered to Buyer's facilities. Transporter will be responsible for the normal installation and maintenance of the equipment including all necessary gas piping. The Buyer's obligation for payment shall commence on the date of the installation of the equipment. Buyer shall either pay Transporter for the cost and installation within thirty (30) days of the date installation is complete or in twelve (12) equal monthly installments with interest at the rate of one percent (1%) per month. Transporter shall at all times retain all right, title and interest to the equipment. Buyer will be responsible for ensuring that electric and telecommunications services are available at the meter site in accordance with Transporter's specifications.

VII. STANDBY SALES SERVICE

Standby sales service is required for firm service and is ancillary to interruptible service. By paying the standby charge, customers are entitled to receive standby backup (sales) service from Transporter.

- a. Customers Requesting Standby Service. Customers requesting standby service must pay the cost of standby sales service on all deliveries as provided in the gas transportation agreement.
- b. Overrun Charges. Whenever Transporter notifies a Buyer, receiving all or some portion of its service on an interruptible basis, that it needs to restrict its gas usage and it fails to do so. Buyer shall be subject to a pro rata share of any overrun charges billed to Transporter by upstream pipelines. All of these charges are in addition to those otherwise billable under this tariff or the Company's transportation contract with the Buyer.

VIII. FUEL RETENTION

All transportation quantities received for delivery to customers shall be subject to a fuel charge. This fuel charge shall be recalculated as part of Transporter's purchased gas adjustment filing.

RULES AND REGULATIONS FOR THE TRANSPORTATION OF NATURAL GAS
(Continued)

IX. CUSTOMER FACILITY CHARGE

Buyer shall pay Transporter each month a Customer Facilities Charge for each Enduser delivery point, as provided in the Gas Transportation Agreement.

X. OTHER CHARGES

Buyer shall pay Transporter the amount of all charges related to transportation of Buyer's gas which are billed to Transporter by any other transporter, including, but not limited to, applicable Federal Energy Regulatory Commission filing fees. Buyer shall also pay Transporter the amount of all other charges arising out of its transportation agreements which are not otherwise specified in this tariff or in their transportation agreement, including those which the Public Service Commission or any other governmental body requires Transporter either to bear or to collect from Buyer.

RULES AND REGULATIONS FOR THE TRANSPORTATION OF NATURAL GAS
(Continued)

CONSUMERS GAS UTILITY COMPANY
TRANSPORTATION REQUEST FORM

Consumers Gas Utility Company
920 Huntington Square
Charleston, WV 25301

I. Complete legal name of Shipper _____

II. Type of legal entity (corporation, partnership, etc.), if corporation, state of incorporation _____

III. Classification of Shipper for requested service

Local Distribution Company	_____	
Intrastate Pipeline	_____	
Interstate Pipeline	_____	
Producer	_____	
Enduser	_____	
Marketer	_____	
Broker	_____	
Other (describe)	_____	(description) _____

IV. Notification

A. Contract and notices should be sent to:

Name	_____	Attention	_____
Dept.	_____	Street	_____
P.O. Box	_____		
City	_____	State	_____ Zip _____
Phone	_____	Phone, After Hours	_____

RULES AND REGULATIONS FOR THE TRANSPORTATION OF NATURAL GAS

(Continued)

CONSUMERS GAS UTILITY COMPANY
TRANSPORTATION REQUEST FORM

(Continued)

IV. Notification (Continued)

B. Invoices and statements should be sent to:

Name	_____	Attention	_____
Dept.	_____	Street	_____
P.O. Box	_____		
City	_____		
Phone	_____	State	_____ Zip _____

V. A. Type of transportation service requested upstream of CGUC. Firm

_____ Interruptible _____

B. Type of transportation service requested on CGUC's system.

Firm __ Interruptible _____

VI. Monthly Volumes

CONSUMERS GAS UTILITY COMPANY

*FIRM**INTERRUPTIBLE*

Original Sheet No. 13

RULES AND REGULATIONS FOR THE TRANSPORTATION OF NATURAL GAS

(Continued)

IV. Notification (Continued)

C. Invoices and statements should be sent to:

D. Name	_____	Attention	_____
Dept.	_____	Street	_____
P.O. Box	_____		
City	_____	State	_____ Zip _____
Phone	_____		

V. A. Type of transportation service requested upstream of CGUC. Firm _____

Interruptible _____

B. Type of transportation service requested on CGUC's system. Firm _____

Interruptible _____

VI. Monthly Volumes

Maximum Monthly Volume

FIRM
MCF*INTERRUPTIBLE*
MCF

RULES AND REGULATIONS FOR THE TRANSPORTATION OF NATURAL GAS
(Continued)

CONSUMERS GAS UTILITY COMPANY TRANSPORTATION REQUEST
FORM
(Continued)

VIII. Standby Service Requested?: Yes _____ No _____

If "yes," provide the Maximum Monthly Finn Quantity (MMFQ) to be applied per the Gas Transportation Agreement for calculation of charges for the months of:

January _____	July _____
February _____	August _____
March _____	September _____
April _____	October _____
June _____	November _____
May _____	December _____

IX. Credit Evaluation

Please provide a copy of Shipper's most recently audited financial statements, most recent annual report, form IOK, FERC form 2 (or similar state report), a complete list of affiliates, including parent and subsidiary companies, and bank references.

Do you authorize CGUC to verify your credit with the sources named?

Yes _____ No _____

Will you furnish a letter of credit (suitable to CGUC), cash deposit or other suitable financial assurance to CGUC?

Yes _____ No _____

Consumers Gas Utility Company
P.O. Box 7696
Huntington, WV 25778

Original Sheet No. 15
P.S.C. WV No. 42

RULES AND REGULATIONS FOR EXCESS FLOW VALVE

(M) EXCESS FLOW VALVE (EFV) - If the Customer's service line is eligible, the Company will install an EFV at the Customer's request and expense. A service line is eligible if the total meter load does not exceed 1,000 standard cubic feet per hour and the following provisions do not apply: (1) the service line does not operate at a pressure of 10 pounds per square inch or greater throughout the year; (2) the Company has prior experience with contaminants in the gas stream that could interfere with the EFV's operations or cause loss of service to a Customer; (3) an EFV could interfere with necessary operation or maintenance activities, such as blowing liquids from the line; and (4) an EFV meeting the performance standards of 49 C.F.R. § 192.381 is not commercially available to the Company. If a Customer has questions about its eligibility for an EFV, the Customer should contact the Company at the customer service telephone number included on its billing statement.

If the Customer requests installation of the excess flow valve and the Company has not scheduled the location for a service line replacement or a new service line, or the Customer requests the installation prior to the Company's scheduled installation time, the Customer shall be responsible for the estimated cost of the materials and installation to be paid prior to installation. The customer will be responsible for no more than the estimated cost.

(N) Indicates New

Issued: December 19, 2018

Effective: November 21, 2018

Issued by: /s/ David B. Hanna
David B. Hanna, Attorney Consumers
Gas Utility Company

Issued by authority of order of WV PSC in Case No. 18-0639-G-T, made final November 21, 2018.